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INTRODUCTION

GENIUS Tools' commitment to creating the highest quality of tools dates back to 1975, and that tradition continues today – supported by the best engineering talent, professional manufacturing, and invaluable feedbacks from customers. We have grown to carry a wide range of hand tools, pneumatic tools, automotive tools, and tool storage, providing over 9,000 unique items. GENIUS Tools offers efficient, durable, and cost-effective solutions to professional users worldwide.

GENIUS Tools has always aimed to shatter the market misconception that high quality tools is necessarily coupled with unaffordable prices. We dedicate ourselves to developing high quality products to deliver outstanding reliability and durability to users who do not wish to compromise product performance for price, actively engaging our resources in research and development to improve products and exceed the expectations of our customers.

GENIUS Tools has already won recognition and support from its customers for our emphasis on customer service and production of high quality products. At present, our operation has expanded to over 84 countries worldwide, creating strong bonds with clients in a range of industries including automotive, hardware, heavy-duty, mining, shipbuilding, and a number of other manufacturing-related fields. With offices and warehouses in North America, Asia, and Europe collaborating with a well established distribution network worldwide, our inventory and support are readily accessible, enabling us to continually provide on-time delivery service and after-sales service.



GENIUS QUALITY

Product Quality

The best quality and on time delivery are key factors to GENIUS Tools success in the market. The exact careful research and development, professional manufacturing and complete after sales service are also keys for our continuous operation. GENIUS Tools' quality begins with selecting the best raw materials, namely Chrome Vanadium steel, Chrome Molybdenum steel, S2 steel, and utilize the latest technologies in design and manufacturing such as: computer-aided design, cold forming, hot forging, extrusion, heat treatment, polishing and many more. From product development to mass production, we carefully look into each stage in the process include raw material inspection, production control, quality and function test, and to the final packaging and delivery, we are serious about our products quality performance and free of defect.



Innovation Quality

With series of tightly controlled research and development procedures from early ideation, inspection of related standards and market information, design and drawing, technology discussion, sample production, test and inspection and lastly volume production, GENIUS Tools always starts out with customers demand and develop and improve products that are most suited for the market using latest technologies, the best in testing equipment and state of the art manufacturing processes to keep its designs functional and effective.

Service Quality

GENIUS Tools constantly focuses on delivering the quality products and services that professional tool users demand. By expanding our operations to different countries and regions: North America, Central America, Europe, Middle East and Asia, we are able to provide On-Time Delivery and better after sales service to our customers worldwide with satisfactions. At GENIUS Tools, we value each customer's feedback so we can translate these messages into quality products and top performance tools and make continuous improvements to optimize both our products and service. If you have any comments, please kindly send us an e-mail to: info@geniustools.net

AFTER SALES SERVICE

Lifetime Warranty

- a. All GENIUS brand products are warranted against defects in materials and workmanship for the expected usable life of the product.
- b. Any tool that fails to give satisfactory service due to defective materials or workmanship will, after inspection, be repaired or replaced free of charge with a new or reconditioned product, provided it is shipped prepaid to GENIUS Tools service center along with a copy of proof of purchase.
- c. At the discretion of GENIUS Tools, a refund may also be provided to customer in form of credit with an amount equal to the original purchase price.
- d. All claimed defective tools must be returned to the place of purchase. A copy of the invoice proving the date of purchase from the distributor will be required in the event of a warranty claim. The warranty period takes effect from the date of purchase and only extends to the original customer and cannot be transferred or assigned.
- e. Consumable products are warranted, at the time of sale only, against defects in workmanship or materials that prevent their use. Consumable products are goods reasonably expected to be used up or damaged during use.


Limited Warranty

- a. All Torque Wrenches (exclude Torque Calibration), Torque Multipliers, Torque Screwdrivers, and all Air Powered, Electric Powered & Battery Powered Tools are only parts warranted for a period of one year. For regions where GENIUS Tools does not have its own service center, GENIUS Tools will supply 2% spare parts free of charge to the distributor for repair and maintenance.
- b. Moving parts of Ratchets, Hinge Handles, Speed Handles, Sliding T-handles, Impact Drivers, Adjustable Wrenches, and Pipe Wrenches are warranted against defects in material and workmanship for the life of the product. This warranty is limited to the repair and replacement, without charge, of said moving parts and is not valid on any irreparable damage sustained on the main bodies of these tools. This warranty does not cover damage attributable to normal wear and tear. Warranty does not cover associated shipping and handling costs.
- c. Warranty will be voided if the damage has occurred due to accident, abuse, misuse, neglect or modification. Upon inspection and approval, GENIUS Tools, at its option, will repair or replace any defective parts and charge parts and labor costs.

- d. GENIUS Tools will also charge shipping and labor costs if the returned product requires regular maintenance only.
- e. GENIUS Tools products used on assembly process have a limited 60-Day warranty, from the date of purchase, against defects in material and workmanship.

Non-Warranty

- a. Due to the nature of the product, the following products are not covered by any warranty: Reducing Adapters, Thin Wall Sockets, Swivel Sockets, Impact Universal Joints, Wobble Extension Bars, Stud Bolt Sockets, Torque Calibration, Cutting Tools, Extractors, Files, Picks, Punches, Chisels, Spanner Bits, Batteries, Tool Storage, plastic- or rubber-made materials such as handles, items that are 6.35mm in size and under and discontinued items. For more information on discontinued items, please see Return & Exchange Policy section.
- b. GENIUS Tools does not provide warranty for products labeled other than GENIUS.
- c. No warranty consideration can be made if the initial inspection shows that the tool has been abused, misused, neglected, altered, improperly maintained or worn out from use. Broken handles, bent shafts, snipe or hammer marks also void warranty. Figure 1, 2, 3, 4 and as such are not covered by any warranty.
- d. Consumable products are goods reasonably expected to be used up or damaged during use.

	<p>Figure 1 Broken screwdriver tips and bent shafts are the result of using screwdrivers as pry bars, punches, chisels or levers</p>
	<p>Figure 2 All products that have been worn, altered, neglected, abused, or misused, are not under warranty</p>
	<p>Figure 3 The length of a tool is designed to furnish suitable stress levels. Use pipes or other devices on any of the tools to increase leverage may put stress and fatigue on a tool which are beyond the design of the tool. When this happens, the tool can break.</p>
	<p>Figure 4 Use hand sockets with an impact or power wrench can wear out the sockets and cause peened metal around the drive.</p>

Limited Liability

- a. GENIUS Tools will not accept any liability for incidental or consequential losses to the customer incurred by the purchaser losing the use of one or more of our products.
- b. GENIUS Tools is not responsible for any damage or personal injury that may result from the misuse, alteration, abuse, or use beyond the expected life of its products, or using tools which have been improperly repaired or maintained.

Change of Product Design

- a. GENIUS Tools reserves the right to make changes in design, appearance or construction of all products at any time without incurring any obligation in making such changes in products previously distributed.
- b. GENIUS Tools also reserves the right to discontinue the availability of any products at such time GENIUS Tools considers necessary.
- c. Features, dimensions, descriptions and images of products in the brochures, catalogs and online catalogs are subject to change without notice.

Shipping

- a. Unless otherwise stated, shipping costs will be charged for shipments to a customer's location.
- b. Any additional charges incurred for service, such as customer's carrier or special handling by the carrier, must be paid by the consignee.
- c. Item backordered that qualified for prepaid shipping will be shipped prepaid.
- d. Loss or damage that occurs during shipping by a carrier selected by customer is customer's responsibility. Loss or damage that occurs during shipping by a carrier selected by GENIUS Tools is GENIUS Tools' responsibility.
- e. GENIUS Tools agrees to pay one-way return shipping costs only on product that has been approved for warranty work, or exchange. This condition will be voided if the returned product appears to have been abused, misused, neglected, altered, badly worn, or treated with lack of maintenance.

Return and Exchange Policy

- a. If you have received an incorrect product, ordered the wrong item or you are not fully satisfied with our product, you may return the product, prepaid, for a refund or an exchange only if the product has not been used with and is in its original condition and packaging. If the product is no longer in its original packaging, it cannot be returned unless the product is defective.
- b. To receive a refund or exchange please contact us by phone or e-mail and indicate the reason you would like to return the product. We will then issue an RA# (Return Authorization Number) and absolutely no items without an RA# may be returned. Any items without an RA# will not be accepted at our warehouse.
- c. Customer will be responsible for shipping costs for the returns except in the case of the incorrect product being shipped by GENIUS Tools, or in the case of a damaged or defective product. Once we receive the product we will ship a replacement product back to customer free of charge.
- d. All returns and exchanges should be within 30 days from the date of purchase in its original condition and packaging. There will be a 20% restocking fee on all returned or exchanged item(s). An original receipt is required for all returns, exchanges and warranty repair services. If, however, the product has been used and you are not fully satisfied with it, you may return or exchange the product within 7 days from the date of purchase along with a copy of proof of purchase.
- e. When a warranty product is discontinued or no replacement is available, GENIUS Tools will offer a credit for the value of discontinued product at the time of sale. An original receipt is required.

Cancellation

- a. Any cancellation must be approved by GENIUS Tools, and may be subject to restocking fee and other charges.

Delay

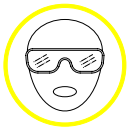
- a. GENIUS Tools shall not be held liable for any damage as a result of any delay or failure to deliver product due to causes of Acts of God, government regulation, strike, inability to procure product, supplies or raw materials, delay in transportation or any other circumstances or cause beyond reasonable control of GENIUS Tools.
- b. In the event of such delay, the date of delivery shall be extended for a period equal to the length of delay.

SAFETY RECOMMENDATION

Please read and follow the basic safety rules below in order to avoid injury and to give the tools their best performance with a long serviceable life.



Read instructions before use



Wear safety goggles



Make sure that the screwdriver blade is vertical to the screw



Make sure that the fastener head is engaged fully



Do not modify tools for safety



Do not use pipes or other extensions with wrenches to increase leverage



Do not use screwdrivers as pry bars, punches, chisels or levers



Do not hit wrenches or ratchets with a hammer



Do not use hand sockets with an impact or power wrench

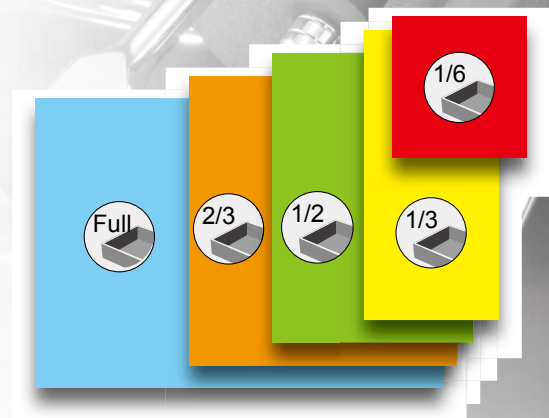


Do not open multiple drawers

DRAWER ORGANIZERS

Plastic Tray:

- High quality drawer insert to keep your tool chest organized and protected.
- We have designed five interchangeable insert sizes (1/6, 1/3, 1/2, 2/3 and full size) allowing you to mix and match your favorite tool selection within each drawer.
- For best fit, use with GENIUS brand tool chests.



Since 1975

GENIUS[®] TOOLS

